Guest Wheelchair / Mobility Aid Information

If you plan to **frequently travel** with your **own wheelchair/mobility aid**, please complete, **laminate** and attach this form to your wheelchair/mobility aid. You can complete the fields in this form **electronically** before printing or you can print out the form and complete it **by hand**. Ensure all information is filled in.

Guest Name: _____

Total wheelchair / mobility aid weight - fully assembled: _____kg

Heaviest wheelchair / mobility aid piece if disassembled: _____kg

Maximum dimensions can be met by the device being folded, collapsed or modified

Wheelchair/mobility aid length: _____ cm Wheelchair/mobility aid height: _____cm

Wheelchair/mobility aid width: _____ cm

Wheelchair/mobility aid type: ☐ Battery powered chair ☐ Manual

Battery type: ☐ Gel ☐ Lithium-ion _____ Wh

If battery powered, is it key operated? ☐ Yes ☐ No

Battery (s) left in equipment?

☐ Yes (if yes, please tick the below)

- ☐ Terminals are protected / taped over
- ☐ Battery secured to the device
- ☐ Device cannot be activated

☐ No (if no, please tick the below)

- ☐ Terminals are protected / taped over
- ☐ Lithium securely packaged and carried in cabin
- ☐ Non-spillable/dry: securely packed in strong, rigid packaging & checked into hold

If applicable, which parts fold, collapse or are removable to allow the wheelchair/mobility aid to fit within the aircraft dimensions? Which parts will be taken into the aircraft cabin or checked into the hold? Please note, staff aren't always able to assist

Total no. of pieces taken in cabin (must meet cabin luggage requirements): _____

Total no. of pieces checked into hold: _____

Please view images of the powerchair on the second page of this document:

Wheelchair / Mobility Device Images

Please place a photo of your wheelchair/mobility aid here (if possible) and mark where to hold your equipment safely in order to lift it off the ground.

Front **Side** **Back**

Any special instructions? _____

A note to the airline:

Please take care of my mobility device. I'm putting my trust in you. This isn't just a piece of equipment—it's my independence, my freedom, and how I navigate the world every day. Thank you for handling it with the same care you would your own belongings.